

COOKIE POLICY

§ 1. General Provisions

This Policy applies to "cookies" and refers to the website operating at <https://fixybag.com> (hereinafter referred to as the "**Website**").

The data controller and the entity placing cookies on the Website user's terminal device is the company **Next Service Sp. z o. o.** with its registered office in Warsaw at Aleja Krakowska 264, 02-210 Warsaw, entered into the Register of Entrepreneurs of the National Court Register under KRS number: 0000584355, holding tax identification number NIP: 5223043546 (hereinafter referred to as the "**Controller**").

"Cookies" should be understood as IT data, in particular small text files, saved and stored on devices through which the user uses the Website's pages.

§ 2. What Do We Use Cookies For?

The FixyBag Website uses cookies for the following purposes:

- **Website Operation (Necessary):** They enable the correct display of the page, maintenance of user sessions, submission of application forms (e.g., the suitcase repair quote form), and ensuring the teleinformatic security of the platform on the Vercel infrastructure.
- **Analysis and Statistics (Analytical):** They help us understand how users navigate the site (e.g., which services, such as Wheel Repair or Crack Welding, attract the most interest). This allows us to optimize the Website structure and facilitate navigation. This data is anonymized and aggregated.
- **Remembering Preferences (Functional):** They allow the system to remember choices made by the user (e.g., consent to notifications or language preferences).

§ 3. What Types of Cookies Do We Use?

The Website uses two essential types of cookies:

- **Session cookies:** Temporary files stored on the user's terminal device until logging out, leaving the website, or turning off the web browser.
- **Persistent cookies:** Remaining on the user's device for the time specified in the cookie parameters or until manually deleted by the user.

By origin, cookies are divided into:

- **First-party cookies:** Placed directly by our Website for its proper and secure operation.
- **Third-party cookies:** Resulting from the Website's integration with external analytical tools (e.g., Google Analytics). They serve statistical purposes only.

§ 4. Cookie Management and Changing Settings

Web browsers by default allow the storage of cookies on the terminal device. The Website user can change these settings at any time.

Detailed information on the possibilities and ways of handling cookies is available in the settings of individual browsers:

- **Google Chrome:** Settings -> Privacy and security -> Cookies and other site data
- **Mozilla Firefox:** Options -> Privacy & Security -> Cookies and Site Data
- **Safari:** Preferences -> Privacy -> Cookies and website data
- **Microsoft Edge:** Settings -> Site permissions -> Cookies and site data

The user can also use incognito (private) mode in their browser, which automatically deletes cookies after closing the window.

Important Information: Failure to change browser settings means consent to saving FixyBag Website cookies on the user's device. Completely blocking necessary cookies may negatively affect the proper operation of certain elements of the Website, e.g., preventing the successful submission of a luggage repair quote form.

§ 5. Final Provisions

This Cookie Policy may be subject to updates in the event of technological changes or modifications to Website functionalities.

In matters not regulated by this Cookie Policy, the provisions of the main FixyBag Website Privacy Policy, as well as Polish and EU law (GDPR), shall apply.

Last update of the document: June 12, 2026.